



Everyone at ALG is passionate about getting children active and outdoors. We all see this as a vital part of a child's development and each of our brands is focused on delivering this.

Covid-19 has brought this aspect of life to a halt for many young people and we are genuinely concerned that a generation of young people are going to miss out on this aspect of their personal development.

Everyone at ALG is committed to getting going again – but safely. We have worked tirelessly to make our products, our locations, and our people Covid secure and we are now ready to restart our operations and open our doors once more to our customers.

Some of our brands need Government restrictions to change before we can offer residential activities or bring young people to the UK from overseas. Once these restrictions are lifted, however, the measures we have taken now will enable us to welcome them back again.

### **The ALG Promise**

We realise that some schools are nervous about committing to residential activities at this time while Government restrictions in place. The industry is working hard with Government departments to agree a set of guidelines under which residential activities can start to be delivered. We have adopted these draft guidelines and are ready to go once the restrictions are lifted.

Schools may be reticent to book at this time especially given the treatment they received from some providers last summer. We are therefore offering all our customers the **ALG Promise**.

### **What is the ALG Promise?**

If you book a course now for delivery in 2021 you can secure your booking with a £250 booking fee. There is nothing more to pay until January 2021 and only when the restrictions on residential activities has been lifted will you pay the normal 25% deposit. In the event that you have paid any money and the course is cancelled due to a further Covid lockdown, ALG will refund your money in full.

Let's Go Safely is the ALG guiding light to getting our business moving again and doing what it does best – delivering transformational learning experiences for young people. We hope our Covid Secure Procedures and the ALG Promise will enable you to join us on this journey.